ORIENTATION REQUIREMENTS for CONTRACT THERAPISTS

A Step by Step Process for Supervisors and Educators

GETTING STARTED

- Begin the orientation process by accessing the <u>Professional</u> <u>Service Therapy Contract Staff Information Checklist</u>.
- Print the *Checklist* (click on the link above to print).
- All items on the *Checklist* must be completed, reviewed, or submitted *PRIOR* to the contractor making visits.
- Next, print the <u>Rehab Manual Orientation</u>
 <u>Checklist</u>.
 - A second item, **Competency/Skill Appraisal Checklists**, should be printed *if needed*. The next slide contains additional information regarding this requirement.

Competency/Skill Appraisal Checklist

- A contractor is responsible for the validation of the skills of their care providers as a condition of their contract and it is acceptable for a contractor to submit their own checklist or a checklist from another agency as long as the checklist includes **skills** appropriate and specific to home care. However, if the contractor can not provide acceptable skills validation, the appropriate Competency/Skill Appraisal Checklist should be utilized. This is a **self-assessment** completed by the therapist him/herself to provide initial documentation of their level of experience in home health. It is reviewed/signed by the supervisor and the Bureau Rehab Consultant.
- **IMPORTANT:** In order to assess a new therapist as a representative of the ADPH Home Care program, an on-site supervisory visit performed by Area Management or the Bureau Rehab Consultant should be made with a new therapist **within their first 3 months** (refer to <u>Annual Requirements for Therapists</u>).

Rehab Manual Orientation Checklist

- The <u>Rehab Manual Orientation Checklist</u> documents that a contractor has reviewed the <u>Rehab Manual</u> and was provided an opportunity for questions.
- Print a copy of the **Rehab Manual**, allow the contractor to review, then provide an opportunity for the contractor to ask questions.
- Complete the <u>Checklist</u> when the contractor has completed review of the <u>Manual</u> and questions have been addressed.

POLICY REVIEW

- Review the current Home Health policies listed on the <u>Professional Service Therapy</u> <u>Contract Staff Information Checklist</u> with a new contractor.
- Provide a new contractor with a hard copy of the <u>Rehabilitative Therapy Policy</u> as this policy serves to compile therapy requirements also covered in numerous other ADPH policies into a single reference source for convenience and clarity.

POLICY REVIEW

- All bullets under '4' on pages 2 and 3 of the <u>Rehabilitative Therapy Policy</u> should be covered in detail with a new contractor.
- Review the power point presentation
 Reassessment 101 for Rehab Therapists
 with a new contractor to ensure the therapist has been provided information pertaining to reassessment compliance. Contact the Bureau Rehab Consultant if help is needed with the reassessment requirements.

HIPAA TRAINING REQUIREMENT

- All contract therapists are required to complete the required ADPH HIPAA Privacy and Security Training.
- Submit the following to the ADPH Compliance Office in the RSA Tower and file a copy in the therapist's contract file.
 - Acknowledgement of Completion of Departmental Policy
 - Acknowledgement of Receipt of Departmental Policy

Professional Service Contract File

- In order to document completion of orientation and skills competency assessment for staff working under a professional service contract, initiate a **Professional Service Contract File** containing the following items:
 - ➤ Professional Service Therapy Contract
 Staff Information Checklist and ALL
 accompanying evidence of the items on the
 Checklist which must be completed, submitted,
 or validated.

Professional Service Contract File

- Access the <u>Professional Service Contract</u> <u>File</u> link for instructions on how to maintain this file.
- Pay particular attention to the instruction details related to Skills Competency and Required In-Service Education in order to document these items appropriately.

Need help?

 Contact the Bureau Rehab Consultant with questions or for assistance in completing the orientation process and requirements.