1. **Toilet inaccessible due to objects blocking side access.**
   **Solution:** Remove objects.

2. **Bathroom signage should be on the wall of the latch-side of the door, not on the door itself.**
   **Solution:** Place signs on the latch-side of the door.

3. **Access aisles for accessible parking are blocked by other cars, shopping carts, trash cans, etc.**
   **Solution:** Post No Parking signs and remove carts or barriers.

4. **Temporary barriers are placed in a way so as to block access in various areas such as plants, garbage cans, boxes, etc.**
   **Solution:** Remove barriers.

5. **Bathroom stalls too narrow.**
   **Solution:** Remove stall wall in adjoining toilet to create a larger stall.

6. **Grab bars are too high or at different heights.**
   **Solution:** Mount each grab bar at no higher than 34-36 inches to center of grab bar depending on height of toilet.

7. **Toilets are too low.**
   **Solution:** Remove and install toilet to 17-19 inches high from finished floor or install lift to equal that same height range.

8. **Mirrors, soap, and/or paper towels are too high.**
   **Solution:** Placement should be no more than 48 inches from finished floor to bottom of dispenser control or place items on sink surface.

9. **Doors are too heavy.**
   **Solution:** Adjust closer to 5 lbs maximum force needed to open the door.

10. **No clear signage in the parking area for accessible parking.**
    **Solution:** Mount accessible parking signage on a pole in front of parking at a height of 60 inches from the ground to the bottom of the sign.

---

**For more information:**
- Disability and Health Program at Alabama Department of Public Health  www.adph.org/disability
- Center for Emergency Preparedness at Alabama Department of Public Health  www.adph.org/cep
- Governor’s Office on Disabilities www.good.alabama.gov
- Alabama ADA Hotline 1-800-205-9986

November 1, 2015