

To file a complaint against an Assisted Living Facility:

- E-mail us at: ALFComplaints@adph.state.al.us
- Call the Assisted Living Facilities complaint hotline at **1-800-356-9596**
- Write a letter of complaint addressed to:
Alabama Department of Public Health
Bureau of Health Provider Standards
201 Monroe Street, Suite 700
Montgomery, AL 36130-3017
ATTN: ALF Complaint Unit